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Device Manager User Guide

2.1.1 – System Information

Displays information relating to the system eg MCP Version.

2.1.3 – System Time - The Time Information Centre can be called on - 1194

Current Time to be altered only – this adjusts the time system wide.

2.4.3 – CLI Send Number

Number that is to be displayed to callers – only applicable if caller ID at extension level is present.

2.5.4 – Preset Forward - 3 seconds = 1 ring.

The “No Answer Forward Delay” column is to be altered only.

3.2.1 – Trunk Ringing

Trunk = Line. These are identified on the left as 701, 702, etc. Ring Plans are the six ring plans available throughout the day, eg day, night, etc. These times are defined in 4.3.1.

3.2.3 – DID Ringing

Allows each ISDN Direct Indial number, allocated by your telephone company, specific ring plan assignment.

Incoming Digits: One of the numbers in the indial number plan. This is generally part of a 100 number range.

Ring Plan: The destination of the calls per ring mode.

Translation Name: Identification of the call. Usually preset as “Indial” or “Own”.

Delete Count: The number of digits to be deleted by the telephone system prior to dialling. Please consult your Samsung specialist prior to making any changes.

Max Call: Please consult your Samsung specialist prior to making any changes.

Call Wait: Allows a second DID call to be received. A group destination cannot have call waiting, as a group is never busy.

MOH/BGM: Allows the selection of an available music source that the calling party will hear when ringing the DID number is placed on hold. Please consult your Samsung specialist prior to making any changes.

Priority: Please consult your Samsung specialist prior to making any changes.

DGP Tone: Please consult your Samsung specialist prior to making any changes.

SLT Ring: Please consult your Samsung specialist prior to making any changes.

3.2.6 – CLI Name Translation

This is used to associate a CLIP number received from the telephone exchange with a name programmed in this translation table.

CLIP Number: The number should be in the 8 digit format for local or 10 for mobile. Some carriers require the area code to be entered as well eg 073....

CLIP Name: The name to be displayed on user keysets when a call is received from the associated telephone number.

4.1.1 – Station Groups

Defines the options and assignments of each of the operator groups.

Group Number: The station group identification number.

Group Type: A station group can be one of the following types:

- **Normal** – Used to assign stations in a ring group. The members can be stations; other options can only be programmed by a trained Samsung technician.
- **VMAA** – Used to group a number of voicemail port extensions. Must be programmed by a trained Samsung technician, as optional equipment is required. Can only be a distributed or sequential ring.
- **UCD** – Used to build a Uniform Call Distribution group and requires an optional Auto Attendant card. The system administrator should only add or delete members from this group. This type has wrap up capability
- **AA** – This is used to group a number of Auto Attendant ports. An AA card must be installed in the system to be able to do this. This group type can only have distributed or sequential ring.

Ring Mode: Sets how the group will ring. There are three choices:

- **Sequential** – The stations listed, as members will be called on a first available basis. Calls will first go to the first member, if the first member is busy, calls will go to the second member, if the second member is busy, calls will go to the third member, etc. This type of group is useful for placing the bulk of the incoming calls to a selected individual, with other members only getting the calls when the first member is busy.
- **Distributed** – The first call will go to the first member, the second call to the second member, the third call to the third member, etc. This type of group is useful for evenly distributing the calls amongst all the group members.
- **Unconditional** – Calls are placed to all group members simultaneously.

Next Port: This is the station or group number that callers will also ring at if the overflow feature has been programmed. Any station or group can be defined as the next port.

RBT Message: Please consult your Samsung specialist prior to making any changes.

Group Name: Programmes an eleven-character name to a station group. This name is visible on LCD handsets to advise the station the nature of the call.

Transfer Time: This is a timer that will determine how long external calls transferred to the group will ring at the group before recalling to the station that transferred the call. If set to 000, no recall will take place.

Overflow Time: This is the time value that will cause unanswered calls to a group to overflow to the next port after this timer has elapsed. If set to 000, no overflow will take place.

Hunt Time: This is a timer that will determine how long external calls transferred to the group will ring at the group before recalling to the station that transferred the call. If set to 000, no recall will take place.

Group Busy: Allows busy tone to be heard when all group members are busy. Options are On or Off.

Group Answer: Please consult your Samsung specialist prior to making any changes.

All Out Next: Please consult your Samsung specialist prior to making any changes.

Member: List all members that are to be in the group.

4.1.3 – Page Groups

This assigns keysets to any of the five internal paging zones. A keyset may be assigned to more than one zone. Enter the extension number for each keyset required for each page zone.

4.2.1 – Station Pair

This allows you to “pair” two stations, so that one rings, they both do. It is mainly used to pair a cordless phone to a fixed station.

4.3.1 – Ring Time Plan

Sets the time of day, for each day of the week, so that the system switches to Night mode and returns to Day mode automatically. Please note: Ring Plan 1 is generally preset as night mode and the times are 00:01 23:59 then Ring Plan 2 is set as required for day, morning, etc with start and end time respective.

4.3.2 – Holiday List

The system will override the normal ring plan for these days and remain in the ring plan associated with the holiday. Dates are entered in a month/day format. One ring plan applies to all holidays.

Ring Plan: The ring plan to be used for each holiday must be allocated in the Ring Plan box.

Month: Two digits must be entered for each month. Eg January = 01

Day: Two digits must be entered for the day of the month. Eg the first = 01

4.4.0 – System Speed Dial

Trunk Number: The trunk that will be used when the speed number is dialled, normally 0 or 9.

Outgoing Digits: The number the system will dial.

Speed Name: The eleven-character name associated with the speed dial number.

4.5.2 – Account Code

Please consult your Samsung specialist prior to making any changes.

4.5.3 – Authorisation Code

Please consult your Samsung specialist prior to making any changes.

4.7.1 – Port Class

Each class of service can be customised to allow or deny access to features and to define a station's dialling class. Please consult your Samsung specialist prior to making any changes.

4.9.2 – Station Key

Allows the customising of programmable keys on specific keysets, or Add On Modules (AOM) on the system. For keysets, buttons 1 and 2 are set as CALL buttons by default. Please note, it is very important that the correct Tel Number is selected (top right hand corner) from the box BEFORE making changes.

Feature: The type of feature to be accessed by the key. Use the drop down menu to select the feature that is required. Common features used are DS (Direct Station) for internal extension keys, DT (Direct Trunk) for lines, etc. If you have any queries, please contact your Samsung Dealer.

Extender: An extender that can be associated with the key. Types of extenders include extension numbers, station group numbers and trunk numbers.

5.9.1 – SVMi User Mail Box

This is used to create a mailbox for station groups and extensions. Select yes or no.

5.13.3 – Programmed Message

Used to create and alter custom text messages that users can set at their stations. For internal use only. Refer to your user guide.

5.15.1– Station Options

Tel Number: The telephone extension number.

Lock Status: Allows an individual station to be locked or unlocked, or all stations simultaneously. The three options are as follows:

Unlocked: Unlocks a locked station – meaning the station can make and receive calls.

Locked Out: The system cannot make calls outside the system. It can however receive external calls.

Locked All: The keyset cannot make or receive any calls.

DND Status: Set means that Do Not Disturb is active, Reset means that it is inactive on that particular extension.

Initialise Password: Please consult your Samsung specialist prior to making any changes.

Station Name: Programmes individual station names of up to eleven characters.

5.15.2– Station Mode

Answer Mode: Changes the way a keyset or add on module answers internal incoming calls. The three options are:

Ring Mode: The keyset rings until the user answers manually by lifting the handset or pressing the speaker/answer release key.

Auto Answer Mode: The keyset answers the call automatically on speakerphone after an attention tone is given.

Voice Announce: The caller is heard on the speaker but the user must answer by lifting the handset or pressing the speaker/answer release key.

Auto Answer Co: Please consult your Samsung specialist prior to making any changes.

Date Mode: Please consult your Samsung specialist prior to making any changes.

Time Mode: Enables selection of either 12 or 24 hour clock.

Display Mode: Please consult your Samsung specialist prior to making any changes.

Call Speed: Please consult your Samsung specialist prior to making any changes.

5.15.5 – Keyset Volume

Ring: Sets the volume of how loudly it will ring – from 1-8 where 1 is the softest.

Off Ring: Sets the volume for the off-hook ring – from 1-8 where 1 is the softest.

Handset: Sets the volume of the hand piece – from 1-8 where 1 is the softest.

Speaker: Sets the volume of the speaker – from 1-16 where 1 is the softest.

BGM: Sets the volume of the background music – from 1-16 where 1 is the softest.

Page: Determines how loud the paging is – from 1-16 where 1 is the softest.

Ring frequency: Determines the ring tone per extension from 1-8. See user guide for further information.

5.15.6 – Call Forwarding

Allows the system administrator to set the call forward conditions for any station. T/S = Trunk or Station number – This where you put your outside line eg 0 or 9. Alternatively you can allocate an extension number or a group number eg 5X9 for voicemail.

5.15.7 – Station Speed Dial

Programming of the personal speed dial locations assigned to each station. Please note, it is very important that the correct Tel Number is selected (top right hand corner) from the box BEFORE making changes.

Speed Name: The name associated with the speed dial number and will be displayed on the LCD.

Trunk Number: The number you use to dial out, generally 0 or 9.

Outgoing Digits: The number you wish to dial (up to 24 digits long).

If you have any doubts, please consult your Samsung specialist prior to making any changes. All changes are live and permanent when made via this program and there is no “undo” feature. If a technician is required to fix any program changes made by your company, please note that the visit may be chargeable.