

TELSTRA SALES REPRESENTATIVE OR AGENT

Dealer Name _____ Dealer Code: TBS73

Representative Name _____

Contact Details Ph (wk): _____ Ph (mb): _____

Fax: _____

Email: _____

Service Charges

The fees and charges for your selected ISDN service are the applicable fees and charges set out in Our Customer Terms, in addition to the Maintenance fee.

Maintenance fee

In the event that Telstra is requested to attend the Customer's site to attend to a fault condition subsequently proven to be in the Customer's equipment, an incorrect call out charge will apply.

SERVICE DETAILS

I am applying for a (please tick one):

- ISDN 2 service
- ISDN 2 Enhanced service
- ISDN Xpress service (for Destination Number:)
- ISDN 2 Direct Indial service (Number of 100 ranges:)

Please indicate whether you require a new Telstra Account or have an existing Telstra Account.

If you have an existing Telstra Account, you may include a Billing Reference ID. This should be 16 alphanumeric characters in length and will identify bills for your service if the same Account No. is used for multiple services.

BILLING DETAILS

New Account OR Bill Services to existing Account

For New Accounts, please specify the address you want your bill sent to and bill frequency:

Billing Address _____

Bill Frequency Monthly Quarterly

If you have an existing Telstra Account, please specify your Account / Full National Number (FNN), Billing Reference ID and Billing Aggregator No (if applicable):

Existing Account No. / FNN _____

Billing Reference ID _____

Billing Aggregator No. _____

Please contact your Sales Representative for how to fill out this part of the form.

SERVICE FEATURES

No. of Services required _____

Installation Date Preferred _____

Installation Time Preferred _____

An ISDN service provides a maximum of 8 numbers per service. Are any additional numbers required? Yes No

Configuration Requirements Point to Multipoint Point to Point

Telecommunications Carrier Telstra No Choice Other

Termination Point? NT1 (for ISDN 2) NT1 Plus ii (for ISDN 2 Enhanced)

The NT1 or NT1 Plus ii terminates Telstra's ISDN service. Is the site available now for installation of an NT1 or NT1 Plus ii? : Yes No

Is Telstra to perform the additional cabling work between the socket/building frame and the NT1 or NT1 Plus ii? : Yes No

Do you require Telstra to install internal cabling (a S-Bus) from the NT1/NT1Plus ii to your equipment?: Yes No

Is an additional DC Power Pack required for the terminating unit? : Yes No

What level of Call Barring is required? None 190 STD IDD Trunk Operator

Is Line Hunt required? Yes No

If yes, Group Directory Number (if known): _____

Do you require a White Pages directory listing for this service? Yes No

If yes, which numbers do you wish to have listed and how:

SERVICE OPTIONS (Extra Charges May Apply)

Calling Line Identification Restriction? Yes No

Calling Line Identification Presentation? Yes No

Call Waiting? Yes No

If yes: All Main number only

Call Transfer? Yes No

If yes: All Main number only

Call Enquiry/Conference? Yes No

If yes: All Main number only

Advice of Charge? Yes No

Type: During End Per Call Required

User to User Messaging? Yes No

If yes: Messaging 1 (during set up)
 Messaging 3 (during call)

Is Telstra VPN to be included? Yes No

If yes: National CVPN International Call Plan

D channel service options? Yes No

Argent Dedicated 1 service? Yes No

Call Forward? Yes No

If yes, please outline requirements in Additional Customer Information below

Call Deflection? Yes No

ADDITIONAL CUSTOMER INFORMATION (Special Requirements)

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time.

You should read the full terms of the service which are set out in Our Customer Terms at <http://www.telstra.com.au/customerterms/> or obtain a copy from Telstra.

Privacy
Telstra's Privacy Statement is available at <http://www.telstra.com.au/privacy> or by calling Telstra on 1800 039 059.

By signing you warrant that you have the authority to make this application on behalf of the Customer named above.

YOUR APPLICATION

I apply for the service(s) described in this Application Form and acknowledge that if my application is accepted:

- it will be provided on the terms and conditions (including fees and charges) set out in this Application Form and Our Customer Terms (as amended from time to time);
- the service is subject to a minimum term of 3 months;
- if I cancel the service within the 3 month term I will incur a cancellation charge;
- an override code can be used to connect long distance and international voice calls to other service providers but 64K data calls may fail; and
- if an ISDN Extender is required to provide service, confirmation of ISDN service using ISDN Extender is subject to a feasibility study of technical aspects of Telstra's network.

Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

- (a) collect, use and disclose information about each of us (including for marketing purposes) in accordance with Telstra's Privacy Statement; and
- (b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess your credit worthiness.

SIGNED by me, for and on behalf of the Customer as its authorised representative:

Signature _____ Date _____

Print Name _____ Position _____