



OfficeServ Mobex

Mobility, Connectivity, Flexibility



OfficeServ Mobex (4.3 SW)

Mobility is more about connectivity, being in contact, than it is about moving around on the phone. In today's competitive business environment being properly 'connected' is more important than it's ever been. Having the right information, being up to date with the facts and speaking to people when it matters makes all the difference. Old info is the wrong info and returning calls when it's too late is pointless. Samsung Unified Communications solutions really deliver in bringing people and their methods of communication together and in contact with each other.

Introduced in the new Version 4.30 software release for the OfficeServ 7000 series of systems, the OS Mobex application provides for improved connectivity in your working life. This document summarizes the features of OfficeServ Mobex application.

In summary, OfficeServ Mobex application enables you to set a personal virtual ring group of up to 5 alternative numbers (mobile phone, home office, alternate office, workshop, etc.) which will simultaneously ring when you are away from your main phone.

You will remain always in contact, and will never miss that important call again. The Mobex application allows you to make and receive calls from your mobile through the OS 7000 System as if you were at your desk. Managing calls through the system allows you to maintain the central benefits of call control, operator console, voice mail, call recording, etc.

The Key in all this is that contacts can reach you via one single number.



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The OfficeServ Mobex Feature set is available in Version 4.3 of the software and can be supplied on all members of the OfficeServ 7000 range.

The Samsung OS Mobex application is delivered in two variants – Standard and Executive.

Standard functionality is supplied with OfficeServ 4.30 software out of the box and is supplied free of charge to users. A standard user can link his mobile device with his desk phone and will receive a call on his mobile, whenever his desk phone rings. The call can then be answered on either the Mobile or the desk phone.

Executive functionality allows a mobile device to receive a Mobex call in the same way as a standard user, but Executive users can also use system features such as Call transfer, Conference and many more from their mobile device, making the mobile device a true extension of the system. Executive users can also dial into the system, and use the system to provide additional features such as Paging, Account codes and a host of other system functions. A full list of Mobex feature is shown on the following pages.

Executive user functionality requires that the system be “listening” to the call at all times to detect the digits sent from the mobile device. This functionality is standard on the Smaller (OS7030 and OS7100) systems but requires an additional Hardware card (OAS card) on the larger systems, (OS7200 and OS7400.)

The executive function also requires that the Mobex call is made via an ISDN line. (Note: Analogue PSTN lines are not supported, but an ISDN GSM dialer unit can be used).

Licencing:

Standard users are supported “out of the Box”. Executive users require a software licence to operate. One Executive licence is provided free of charge in every system. (see tables below for Licence, Hardware and maximum numbers of users).

Item	License policy	Hardware Requirement
Standard license	Free of charge. No licence is needed.	None
Executive license	1 executive Mobex user is supported F.O.C. without a licence. Additional users will require a licence.	OS7030, OS7100 > No HW required OS7200, OS7400 > OAS card is required

Maximum Users per system

System	Hardware required	Max Users
OS7030	None	4
OS7100	None	8
OS7200	OAS Card	32
OS7400	OAS Card	256



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Below is a list of supported features for each variant

Phone State	Feature List OfficeServ Connect	STD	EXEC
ringing	Call Forward Follow Me	No	Yes
ringing	Call Forward on Busy or No answer	Yes	Yes
ringing	Call Forward on DND	Yes	Yes
ringing	Call Forward Unconditional	Yes	Yes
ringing	Call Intercept of Mobex call by EP key	Yes	Yes
ringing	Call Intercept of MOBEX ringing	Yes	Yes
ringing	Class of Service	Yes	Yes
ringing	Direct Station Select	Yes	Yes
ringing	Do not Disturb and Override	Yes	Yes
ringing	Forced Trunk Release	Yes	Yes
ringing	In/Out of Group	Yes	Yes
ringing	Make calls via LCR	Yes	Yes
ringing	Make calls via OS Operator/Call	Yes	Yes
ringing	Monitoring on DS or CC key	Yes	Yes
ringing	Monitoring via OS Operator/Call	Yes	Yes
ringing	Originators CLI Transfer	Yes	Yes
ringing	Preset Forward No Answer	Yes	Yes
ringing	Station Group Membership	Yes	Yes
ringing	Ring Group	Yes	Yes
ringing	Station pairing	Yes	Yes
ringing	Station Programmed message	Yes	Yes
ringing	Voice Mail Indication	No	Yes
conversation	Account codes voluntary	No	Yes
conversation	Conference	No	Yes
conversation	Holding Calls	No	Yes
conversation	Transfer	No	Yes
conversation	Transfer with Camp On or Remote Hold	No	Yes
conversation	Transfer with Consultation	No	Yes
setting	Activate/Deactivate MOBEX station	No	Yes
setting	Set Call forward	No	Yes
setting	Set Call Forward Follow Me	No	Yes
setting	Set Do Not Disturb	No	Yes
setting	Link/Unlink Ring Group	No	Yes





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Phone State	Feature List OfficeServ Mobex	STD	EXEC
setting	Set Station Programmed message	No	Yes
setting	Station Message Cancel or Set on Idle	No	Yes
setting	Voice Mail Access	No	Yes
dialing	Account codes	No	Yes
dialing	Authorization codes	No	Yes
dialing	Barge In on Busy	No	Yes
dialing	Call Paging to Internal or External	No	Yes
dialing	Call Pickup Ringing calls	No	Yes
dialing	Camp On on Busy	No	Yes
dialing	Distinctive Ring on Intercom call	No	Yes
dialing	Intercom call	No	Yes
dialing	Make external calls	No	Yes
dialing	Make call by Speed Dial	No	Yes
dialing	Meet Me Page and Answer	No	Yes
dialing	Retrieve Calls on Hold or Parked	No	Yes
dialing	Station Call Back on Busy or No Answer	No	Yes
dialing	Station Message Reply	No	Yes
dialing	Station Message Set on Busy/Ringback	No	Yes
dialing	Toll Restriction	No	Yes
dialing	Trunk Call Back	No	Yes
dialing	Universal Answer	No	Yes

Availability:

The OfficeServ Mobex feature is available now on all OS7030 systems shipped in February, and will be available on the remaining members of the OS7000 range in March 2009.

Due to the availability of the new OAS card, the executive feature will not be available on the OS7200 and OS7400 until April.

