

APPLICATION FORM TELSTRA BUSINESS BROADBAND ADSL (STANDALONE)

BUSINESS



HOW DID I EVER DO BUSINESS WITHOUT IT?

Send a signed and completed copy to your Telstra Representative or send a scanned, signed and completed copy of the form to dealercare@team.telstra.com.

Company Name is the legal entity under which the service will be registered. In this Application Form, references to "you", "I" or "us" refer to the Company.

ACN ABN is Australian Company Number or Australian Business Number.

Trading Business Name is not a legal entity but is the name under which your business trades.

Contact Name is the person representing the Customer for billing and contract administration.

Technical Contact Name is the person representing the Customer who is responsible for the technical aspects of the service, that is, your authorised representative for the service.

You must notify Telstra if there are any changes to your Details.

Customer Details

Company Name _____

ACN or ABN _____

Registered Address _____

City/Suburb _____

State _____ Postcode _____

Trading Business Name _____

Contact Details

Contact Name	_____	
Contact Details	Ph (wk) _____	Ph (mb) _____
	Fax _____	
	Email _____	

Technical Contact Details

Contact Name	_____	
Contact Details	Ph (wk) _____	Ph (mb) _____
	Fax _____	
	Email _____	

Please indicate whether you would like your Telstra Business Broadband service billed to an existing account or to a new account.

Full National Number (FNN) is the number Telstra uses to identify your service. It is listed on your Telstra bill.

Billing Details

New Account OR Bill to existing Account

For New Accounts, please specify the address you want your bill sent to

Billing Address _____

City/Suburb _____

State _____ Postcode _____

To bill to an existing Telstra Account, please provide the following

Existing Account No _____

Full National Number (FNN) _____

What is Telstra Business Broadband?

The Telstra Business Broadband service gives you a high performance, carrier-grade, dedicated connection to the Internet supported by 24x7 business technical helpdesk.

Full details about the Telstra Business Broadband service are set out in Our Customer Terms.

An Early Termination Charge may apply if your Telstra Business Broadband service is cancelled before expiry of your minimum term.

The Business Broadband **DSL Transfer** Process is available between certain DSL services. The terms and conditions of the Business Broadband DSL Transfer Process appear in the Transfer Authority Form included at the end of this Application Form.

The **Ops Name** is an identifying name and number for your Business Broadband service. It is listed on your Telstra bill.

Note An Early Termination Charge may apply if you are migrating from an existing service to Telstra Business Broadband before expiry of your minimum term for that existing service.

Note For customers migrating from BigPond ADSL, you will continue to have access to your BigPond ADSL email and additional services for an indefinite period of time, unless otherwise notified by us. Full details are set out in Our Customer Terms.

Service Details

Please select whether you are applying for a new or additional Telstra Business Broadband service, wish to change, relocate or cancel your existing Telstra Business Broadband service or migrate an existing service to a Telstra Business Broadband service

- | | | |
|--|--|---|
| <input type="checkbox"/> New service | <input type="checkbox"/> Change existing speed and or download allowance [^] | <input type="checkbox"/> Relocate the site of an existing service |
| <input type="checkbox"/> Additional service | <input type="checkbox"/> Migrate an existing Business Broadband Access, Starter or Advantage ADSL service. | <input type="checkbox"/> Migrate an existing Telstra Internet Direct ADSL service |
| <input type="checkbox"/> Migrate an existing BigPond ADSL service* | <input type="checkbox"/> Cancel existing service(s) | <input type="checkbox"/> |

[^] Changes to your speed and/or download allowance within your Telstra Business Broadband service are treated as a variation to your existing Telstra Business Broadband service. Only your speed and/or download allowance and the applicable charges will change and all other terms and conditions remain the same. To avoid doubt, your minimum term continues unchanged and does not recommence as a result of this variation.

* If your existing service is still within the minimum term for that service and you apply to migrate it to a new Telstra Business Broadband service, you acknowledge that an Early Termination Charge may apply.

DSL Transfer

If you are presently a customer of another service provider for your ADSL service, do you wish to participate in the Business Broadband DSL Transfer Process if it is available for your service?

Yes No

If 'Yes', please complete the Business Broadband DSL Transfer Authority Form attached to this Application Form.

Existing service changes and migration

If you wish to add an additional Telstra Business Broadband service, or to change, relocate or cancel your existing Telstra Business Broadband service, or to migrate an existing Business Broadband Access service, a Business Broadband package or a Telstra Internet Direct ADSL service to a Telstra Business Broadband service, please complete the details below

Account Number	Ops Name	Full National Number (FNN)
		N R

If you are applying to migrate an existing BigPond ADSL service to Telstra Business Broadband, please complete the details of your BigPond ADSL service below

Your BigPond Line (phone) number	()
Your BigPond account number	
Your BigPond User Name	
Your BigPond Email Address	

Site Address is the location at which you wish your Telstra Business Broadband service to be installed.

Site Details

Site Address

Please specify your Site Address below (which must include the level and/or unit number, if applicable)

Level No	Unit No	Street No
Street Name		
City/Suburb	State	Postcode

Site Contact Details

Please tick here if the person who will be available locally at the Site Address is the same as the Technical Contact Details.

If not, please list the contact details of your site contact person below

Contact Name		
Phone		Mobile

Bundled plans require you to have an eligible Fixed Voice Service or an eligible Fixed Voice Contract

There are certain restrictions on ADSL as a connecting carriage service for your Telstra Business Broadband service, including that it is not available everywhere and that access speeds are indicative only. Please refer to Our Customer Terms for details.

CustData allows you to access near real-time information and tools on your Internet traffic, service levels and account details to allow you to manage excess data usage.

Service Plan

Please complete the details of your Service Plan below. You do not need to complete this section if you are applying to relocate an existing service or to cancel your existing service.

Service Pricing

Please indicate what type of pricing structure you would like for your Telstra Business Broadband service

<input type="checkbox"/> Standalone Pricing	
Fixed Voice Service Section must be Completed	
<input type="checkbox"/> Campaign Pricing	
Campaign Pricing Code	

Minimum Term (do not select a term if you are changing your existing Telstra Business Broadband service speed and/or download allowance only)

24 months

The monthly price for your Telstra Business Broadband service varies depending on the access speed that you select and/or your chosen gigabyte allowance. Please select from the applicable options below

Service	Access Speed	Gigabyte Allowance
Telstra Business Broadband ADSL	High Speed	

Note: If you acquire multiple Telstra Business Broadband services then you must associate the included ten (10) Business Mail POP mailboxes with a separate domain name for each Telstra Business Broadband service. Please refer to Our Customer Terms for details.

Note You can apply for a .com, .com.au, .org, .org.au, .net, .net.au, .biz or .info domain name. Please refer to Our Customer Terms for details.

Note We recommend that you check the availability of your proposed name on the following website <https://www.bigpond.com/domainnames/default.asp>.

Note To meet the eligibility criteria for .com.au, .net.au or .org.au domain names, your requested domain name must be an exact match, abbreviation or acronym of your name or trade mark or be closely and substantially connected to you.

Service Plan

Business Mail POP

The Telstra Business Broadband service includes ten (10) Business Mail POP mailboxes. Would you like Telstra to activate these mailboxes?

Yes No

You can apply for additional POP mailboxes as a Business Broadband extra, set out below.

You must have a domain name in order to use the Business Mail POP service. Please specify if you would like Telstra to register a new domain name for use with your Business Mail POP service or whether you would like to use an existing domain name

New domain name Use existing domain name

If you are applying for a new domain name, please list your proposed domain name (if applicable)

Proposed domain name (eg xxxx.com or xxxx.com.au)	http://www.
Business Category	<input type="checkbox"/> Sole Trader <input type="checkbox"/> Partnership <input type="checkbox"/> Company – State of Registration

If you have listed a proposed domain name ending with .com.au, .org.au or .net.au, you must indicate which of the following eligibility criteria for that domain name applies to you

The proposed domain name is an exact match, acronym or abbreviation of your name or trade mark

The proposed domain name is closely and substantially connected to you

If you are applying to use an existing domain with your Business Mail POP service, please list your existing domain name details, your existing domain name registrar and indicate whether you would like Telstra to host this domain name

Existing domain name (eg xxxx.com or xxxx.com.au)	http://www.
Who currently hosts this domain name?	
Would you like Telstra to host this domain?	Yes <input type="checkbox"/> No <input type="checkbox"/>

Please indicate whether you would like Telstra to activate your Telstra Business Broadband service using an existing fixed line service or a new BusinessLine Select fixed line service. If you are applying for a new service then additional charges apply. Please refer to Our Customer Terms for full details.

Note: If you are applying to relocate an existing fixed line service to a new site, further charges may apply. Please refer to Our Customer Terms for full details.

Additional charges may apply if you select a silent number. Please refer to Our Customer Terms for details.

Fixed Line Service

Please select from the following three options for your Fixed Line service

- Existing Telstra fixed line service at your site for your Telstra Business Broadband service (or if you are applying to relocate your site, then is there an existing Telstra fixed line service at your new site for your Telstra Business Broadband service)

If so, please list the number of your existing fixed line service (_____)_____

- Migrate existing fixed line service to your new site (relocations only)

If so, please list the number of your existing fixed line service (_____)_____

- New BusinessLine Complete fixed line service for your Telstra Business Broadband service. Have you already ordered your new service from us?

Yes

No

If Yes, please complete the following details

Order No	
New telephone number	
Provisioning date	

If 'No', please complete the details below.

If you are applying to migrate an existing fixed line service or for a new BusinessLine Complete fixed line service and there is already a fixed line service connected at your site, please list the number of that fixed line service (_____)_____

Directory Listing

Would you like the number of your new BusinessLine Complete fixed line service to be listed or silent?

Listed

Silent

No Entry Line

Suppressed Address

Carrier Pre-selection

Please select the carrier you would like for your new BusinessLine Complete fixed line service

Telstra

Other - please specify _____

Fixed Line Service

Select Barring Option

Please indicate below if you would like to bar certain types of outgoing calls from your new BusinessLine Select fixed line service

- | | |
|---|---|
| <input type="checkbox"/> No barring | <input type="checkbox"/> Bar IDD and Operator calls |
| <input type="checkbox"/> Bar IDD, STD, 190 and Operator calls | <input type="checkbox"/> Bar IDD and 190 calls |
| <input type="checkbox"/> Bar IDD, STD and 190 calls | <input type="checkbox"/> Bar 190 calls only |
| <input type="checkbox"/> Bar IDD calls only | <input type="checkbox"/> Bar Operator calls |

Terminating Point

Please select the point where you would like your new BusinessLine Select fixed line service to terminate

- | | |
|---|---------------------------------|
| <input type="checkbox"/> Building Distributor | <input type="checkbox"/> Socket |
|---|---------------------------------|

Please indicate the number of telephone handsets that you will use on the same physical phone line as your ADSL service _____

If you are ordering a new BusinessLine Select fixed line service from Telstra, Telstra can connect both your BusinessLine Select fixed line service and Business Broadband at the same time if:

1. A Service Qualification test determines that ADSL is available in your area;
2. You apply for your new BusinessLine Select fixed line service and your Business Broadband ADSL using the same name;
3. You have selected "New Service" or "Relocate an existing service (site location only)" for your Business Broadband ADSL;
4. Your new BusinessLine Select fixed line service is a stand alone service with no associated services (such as Line Hunt or Fax Stream Duet) attached to it; and
5. You are not a Priority Assistance customer.

You cannot participate in the DSL Transfer Process if you choose this option.

Do you wish to have Telstra connect your BusinessLine Select fixed line service and Business Broadband ADSL using one order if you meet the above criteria?

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

Customer Required Date (CRD) is the date by which you require your Telstra Business Broadband service to be activated or changed.

Telstra cannot make a firm commitment to connect or change your Telstra Business Broadband service by the Customer Required Date. Please see Our Customer Terms for further details.

Service Activation

Customer Required Date

I would like my Telstra Business Broadband service connected by _____

Customer Required Date (CRD) is the date by which you require your service to be cancelled.

Telstra cannot make a firm commitment to cancel your services by the Customer Required Date. Telstra will

Cancellation

Customer Required Date

I would like the following services cancelled by _____

- | |
|--|
| <input type="checkbox"/> Telstra Business Broadband Service on the following account |
|--|

endeavour to cancel your Telstra Business Broadband service on the cancellation date you have requested. However, your service may remain technically connected for up to 30 days after the Customer Required Date. If your service is used at any time prior to its technical disconnection, whether or not that use is authorised by you, we will charge you for the service up to and including the last day the service is used. Please see Our Customer Terms for further details. Early Termination Charges may apply if your services are cancelled before expiry of your minimum term.

Account Number	Ops Name	Full National Number (FNN)
		N R

- Fixed Telephone Line – please note you cannot continue to have a Telstra Business Broadband service if you cancel your fixed telephone line
- Please list the number of your fixed line service (_____) _____
- There are some Business Broadband extras you can continue to acquire on a standalone basis. Please tick which extras you would like to keep (additional charges apply)
- Business Online
- Remote Backup PC
- Remote Backup Server

Note Additional IP addresses can be ordered after your Telstra Business Broadband service is activated. The allocation of an IP address does not include the configuration of the IP address on your router(s) or in your local network by Telstra.

Additional IP Address Application

A single IP address will automatically be allocated to you as part of your Telstra Business Broadband service. If you require more than one IP address, please complete the IP Address Application form available from the link below. Your ten digit account number should be added to the field '10 Digit Telstra Internet Direct account number'.

<https://www.telstra.net/ipallocation/telstraIP.html>

Business Broadband Extras

If you would like to add a Business Broadband Extra to your Telstra Business Broadband service please complete the application section below

What is Broadband Equipment?

Telstra's Broadband Equipment service consists of a router with 12 month warranty services for use with your Telstra Business Broadband service.

Full details about the Broadband Equipment service are set out in Our Customer Terms.

Note: The Broadband Equipment is subject to availability. In respect of Cisco routers, the Broadband Equipment warranty services availability are dependent on the location where your equipment will be installed. Your order will be checked against the Service Availability matrix to confirm that we can provide the Broadband Equipment to you.

You can choose to install the equipment yourself, or have your equipment installed by Telstra. Please refer to Our Customer Terms for full details.

If you selected Onsite Installation, your equipment will be installed at the Site Address you indicated in the Service Details section of this Application Form.

Broadband Equipment

I would like to apply for the following equipment for use with my Telstra Business Broadband service

Service	Router [^]	Installation*
Broadband Equipment		

[^] In some circumstances, you may not be able to select self installation for your Broadband Equipment. These circumstances include:

- you have more than 4 phone outlets on the same phone line;
- you have a back to base monitoring alarm system;
- you have a PABX or other telephone system;
- you already have a central filter installed; and
- you require additional outlets.

*Note that the Telstra Router – Retail Self Installation Kit (“RSIK”) option is only applicable to you if you have already purchased the RSIK from a Telstra dealer. If so, you do not need to complete the rest of this section.

Delivery Contact Details

Please tick here if the contact details of the person who will accept delivery of your router are the same as the Technical Contact Details.

If not, please list the contact details of such person below

Contact Name		
Phone		Mobile

Delivery Address

Please tick here if you wish the router to be delivered to your Site Address.

If you require the router to be delivered to an address other than your Site Address, please complete address details below

Trading/Shop Name		
Level No	Unit No	Street No
Street Name		
City/Suburb	State	Postcode

In order to provide the warranty services, you must provide Telstra with the address where your equipment will be installed. We will record this as your Site Address unless you notify Telstra of a different address.

Note All active devices connected to phone outlets on your nominated telephone line must be fitted with a filter/splitter, or they may interfere with your ADSL service. Wall-phones use a special type of filter/splitter.

Note You can only order a maximum of 7 of both the

Broadband Equipment

Optional additional components (Telstra routers only)

Please indicate the number of optional additional components to be included with your Telstra router

Optional Components	Number
ADSL Filter/Splitter	

PCMXIA cards and USB adaptors combined.

ADSL Wall Phone Filter/Splitter	
PCMCIA Card	
USB Adaptor	

What is the Router Support Service?

The Router Support service is a 12 month subscription service which allows you to request certain changes and modifications to your Cisco 877W router configuration.

Full details about the Router Support Service are set out in Our Customer Terms.

An Early Termination Charge may apply if your Router Support Service is cancelled before expiry of your service term.

There are certain minimum requirements that you must meet in order for Telstra to provide the Router Support Service to you. Please refer to Our Customer Terms for full details.

Router Support Service

Please indicate if you would like to apply for the Router Support Service for 12 months

Yes, I would like to apply for the Router Support Service for 12 months

We will send a welcome email to the Billing Contact above setting out information on how to request changes to your router during your service term.

Business Online provides you with certain services to develop and host your own business website. Full details are in Our Customer Terms.

Note If you already acquire Business Mail from Telstra or you have applied for Business Mail in this application form you can apply for Business Online using the MissionControl portal. You do not need to complete this section.

Business Online

Please indicate whether you wish to apply for:

- New Service Changes to existing service Migrate existing Business Online service to Telstra Business Broadband

If you are an existing Business Online customer, please provide the FNN and the VS Account Number for your existing standalone Business Online service

FNN _____

VS Account Number _____

The VS Account Number is a unique number we use to identify your existing Business Online service (if applicable). It can be found in the "My Account" section of Mission Control.

Note You can apply for a .com, .com.au, .org, .org.au, .net, .net.au, .biz or .info domain name. Please refer to Our Customer Terms for details.

Note We recommend that you check the availability of your proposed name on the following website <https://www.bigpond.com/domainnames/default.asp>.

Note To meet the eligibility criteria for .com.au, .net.au or .org.au domain names, your requested domain name must be an exact match, abbreviation or acronym of your name or trade mark or be closely and substantially connected to you.

Business Online

If you are applying for a new Business Online service or to change your existing service details, please complete the details below

Service	Option type	Capacity*
Business Online		

* Please note the 200MB capacity is not available for the ecommerce option.

You must have a domain name to use the Business Online service. Would you like to use the domain name provided with your ten (10) free Business Mail POP mailboxes?

<input type="checkbox"/> Yes (if yes, do not complete the rest of this section)	<input type="checkbox"/> No
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If you do not wish to use your Business Mail POP domain name, please specify if you would like Telstra to register a new domain name for use with your Business Online service or whether you would like to use an existing domain name

New domain name Use existing domain name

If you are applying for a new domain name, please list your proposed domain name (if applicable)

Proposed domain name (Eg xxxx.com or xxxx.com.au)	http://www.
Business Category	<input type="checkbox"/> Sole Trader <input type="checkbox"/> Partnership <input type="checkbox"/> Company – State of Registration

If you have listed a proposed domain name ending with .com.au, .org.au or .net.au, you must indicate which of the following eligibility criteria for that domain name applies to you

- The proposed domain name is an exact match, acronym or abbreviation of your name or trade mark
- The proposed domain name is closely and substantially connected to you

If you are applying to use an existing domain with your Business Online service, please list your existing domain name details, your existing domain name registrar and indicate whether you would like Telstra to host this domain name

Existing domain name (Eg xxxx.com or xxxx.com.au)	http://www.
Who currently hosts this domain name?	
Would you like Telstra to host this domain?	Yes <input type="checkbox"/> No <input type="checkbox"/>

Custom Networking delivers professional on-site set-up of the gateway router for up to 3 PC's. Set-up includes DHCP scope

Business Support

In order to acquire Business Support services you will need to sign a separate application form which we will provide to you once we have assessed your requirements. If you would like more

configuration, WiFi LAN and configuring each computer to send and receive emails and access and browse the Internet as required.

Advanced Networking extends Custom Networking to also include configuring NAT and basic filtering, access lists and port forwarding and 1 LAN Server (mail, web, proxy) to correctly access the Internet via the gateway router.

Cisco extended warranty support provides you extended warranty support for certain Cisco routers.

IT services on demand gives you a range of customised IT support and the ability to purchase computer incidentals such as patch cables.

Remote Assistance offers a quick and economical service by telephone and internet for delivering Advanced Networking support not requiring an on-site visit thus saving time and cost of an onsite technician callout.

Business Security provides a number of features for use with your Telstra Business Broadband service. Full details are in Our Customer Terms.

Note If you are migrating from a Telstra Internet Direct service, you are not able to keep the Telstra Internet Direct AntiVirus/AntiSpam service if you purchase Mail and Web Protection or Mail and Web Control.

You must take your Remote Backup PC plan or your Remote Backup server plan for a minimum of 12 months. An Early Termination Charge may apply if your Remote Backup PC or Server service is cancelled before expiry of your service term. Full details are in Our Customer Terms.

information in relation to Business Support please tick the box below. We will contact you to confirm your requirements and will provide you with the Business Support Application Form (which will include the pricing for the Business Support services you have selected).

Set up Services Please select either Custom Networking or Advanced Networking

Custom Networking
(enhanced router set up)

Advanced Networking
(enhanced router and LAN set up)

If you require set-up of more than 3 PCs, please indicate how many additional PCs you would like to add to the set-up option you have chosen _____

Extended Warranty and Support Services Please indicate whether you would like Cisco Extended Warranty Support, IT Services on Demand and/or Remote Assistance as part of your Business Support

Cisco Extended Warranty Support

IT Services on Demand

Remote Assistance

Please specify the preferred contact for your Business Support quote

Customer Contact Technical Contact Telstra Account Representative

Details of the Contact if none of the above

Contact Name			
Contact Type			
Phone			Mobile

Business Security

Remote Backup PC

Please indicate whether you wish to apply for:

New Service Changes to existing service Migrate existing Remote Backup service to Telstra Business Broadband

If you are an existing Remote Backup customer, please provide your Remote Backup Full National Number – otherwise leave blank

N	R
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Please select the type(s) of Remote Backup PC Plan you would like (you may select as many types of Backup Plan as you like)

Business Security

Remote Backup PC Plan	Number of Accounts
<input type="checkbox"/> 2 GB Plan	
<input type="checkbox"/> 4 GB Plan	

<input type="checkbox"/>	10 GB Plan	
<input type="checkbox"/>	15 GB Plan	
<input type="checkbox"/>	30 GB Plan	

Remote Backup Server

I wish to apply for Remote Backup Server.

Please select the type(s) of Remote Backup Server Plan you would like (you may select as many types of Backup Plan as you like)

Remote Backup Server Plan	Number of Accounts
<input type="checkbox"/> 10 GB Plan	
<input type="checkbox"/> 15 GB Plan	
<input type="checkbox"/> 30 GB Plan	
<input type="checkbox"/> 50 GB Plan	
<input type="checkbox"/> 100 GB Plan	
<input type="checkbox"/> 300 GB Plan	

Please set out your preferred security question and answer for your Remote Backup Server below:

Question _____

Answer _____

You must take your Mail and Web Protection service for a minimum of 12 months. Full details are in Our Customer Terms.

Note If you select both Mail and Web Control and Mail and Web Protection, the total number of users of one must be the same as the total number of users of the other.

Note You must notify Telstra if you change the static IP address provided with your Telstra Business Broadband service and have Mail and Web Protection or Control.

Mail and Web Protection

Please indicate whether you wish to apply for

- New Service
 Changes to existing service
 Migrate existing Mail and Web Protection service to Telstra Business Broadband

Please indicate how many users you would like your Mail and Web Protection to apply to:

- Up to 5 users
 Up to 10 users
 Up to 20 users
 Up to 50 users
 50 + users
If more than 50, please specify how many _____

Business Security

Please indicate which type of mail server you would like for the Mail and Web Protection service (do not complete if you are an existing customer and are making no changes)

<input type="checkbox"/> A new Telstra Business Mail server	<input type="checkbox"/> An existing Telstra Business Mail server^
<input type="checkbox"/> I currently do not have a mail server or hosted mail service*	<input type="checkbox"/> A non-Telstra Business Mail server^

* Only Web Protection will be activated.

^ If you will be using an existing Telstra or non-Telstra mail server for Mail and Web Protection, please list the Top Level Domain Name(s), Mail Server IP Address and Mail Server Host Name for each mail server that you would like it to apply to

Top Level Domain Name	Mail Server IP Address	Mail Server Host Name

Mail and Web Control

I wish to also apply for Mail and Web Control in addition to Mail and Web Protection. The number of users selected for Mail and Web Protect will also apply for Mail and Web Control.

Please select the number of users for that you have for Mail and Web Protection

- Up to 5 users Up to 10 users Up to 20 users
 Up to 50 users 50 + users
If more than 50, please specify how many _____

Business Mail

Business Mail POP

You can order additional POP mailboxes through the Mission Control portal

Business Mail Standard

I wish to apply for _____ Business Mail Standard mailboxes

Business Mail Advanced

I wish to apply for _____ Business Mail Advanced mailboxes

You must have a domain name to use the Business Mail service. Would you like to use the domain name provided with your ten (10) free Business Mail POP mailboxes?

<input type="checkbox"/> Yes (if yes, do not complete the rest of this section)	<input type="checkbox"/> No
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Business Mail

If you do not wish to use your Business Mail POP domain name, please specify if you would like Telstra to register a new domain name for use with your Business Mail service or whether

Note You can apply for a .com, .com.au, .org, .org.au, .net, .net.au, .biz or .info domain name. Please refer to Our Customer Terms for details.

Note We recommend that you check the availability of your proposed name on the following website <https://www.bigpond.com/domainnames/default.asp>.

Note To meet the eligibility criteria for .com.au, .net.au or .org.au domain names, your requested domain name must be an exact match, abbreviation or acronym of your name or trade mark or be closely and substantially connected to you.

SMTP Mass Email service allows you to send outgoing emails to the Internet through an SMTP gateway using Simple Mail Transfer Protocol (SMTP). The size of each email sent through our SMTP gateway must not exceed 20 Megabytes.

SMTP Mass Email service will authenticate each access request based on the IP address we have allocated to you. You may access the SMTP Mass Email service by configuring your email client to send outgoing emails to smtp-au.server-mail.com or such other host as we may tell you from time to time.

you would like to use an existing domain name

New domain name Use existing domain name

If you are applying for a new domain name, please list your proposed domain name (if applicable)

Proposed domain name (Eg xxxx.com or xxxx.com.au)	http://www.
Business Category	<input type="checkbox"/> Sole Trader <input type="checkbox"/> Partnership <input type="checkbox"/> Company - State of Registration

If you have listed a proposed domain name ending with .com.au, .org.au or .net.au, you must indicate which of the following eligibility criteria for that domain name applies to you

- The proposed domain name is an exact match, acronym or abbreviation of your name or trade mark
- The proposed domain name is closely and substantially connected to you

If you are applying to use an existing domain with your Business Mail service, please list your existing domain name details, your existing domain name registrar and indicate whether you would like Telstra to host this domain name

Existing domain name (Eg xxxx.com or xxxx.com.au)	http://www.
Who currently hosts this domain name?	
Would you like Telstra to host this domain?	Yes <input type="checkbox"/> No <input type="checkbox"/>

SMTP Mass Email

- I wish to apply for _____ SMTP Mass Email services

Please provide the IP address for each SMTP Mass Email service you are ordering

- same as IP address of Business Broadband service
- other. Please specify IP address _____

For multiple SMTP Mass Email services, please specify additional IP addresses below

- IP address for _____ SMTP Mass Email service. Please specify IP address _____
- IP address for _____ SMTP Mass Email service. Please specify IP address _____
- IP address for _____ SMTP Mass Email service. Please specify IP address _____

Business Conference includes audio conferencing and Web conferencing tools.

Video Collaboration allows you to conduct online conference with a certain number of participants (depending on the subscription plan you select), using personal computers with Internet browsers and internet connections with video, audio and data collaboration capabilities.

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time.

You may view Our Customer Terms at <http://www.telstra.com.au/customerterms/> or obtain a copy from Telstra. If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available on the above website.

Privacy

Telstra's Privacy Statement is available at <http://www.telstra.com.au/privacy> or by calling Telstra on 1800 039 059.

By signing you warrant that you have the authority to make this application on behalf of the Customer named above.

Business Conference

If you would like to apply for one of our WebConferencing solutions please complete the appropriate order form below and you will receive account information for both web and self-hosted audio services.

Telstra WebConferencing-powered by Microsoft Office Live Meeting, http://conferencing.telstra.comsolutions/lm_signup.htm

Telstra WebConferencing-powered by WebEx, <https://conferencing.telstra.com/webex/signup.cfm>

Video Collaboration If you would like to apply for the Video Collaboration service please complete the separate application form which you can obtain from your Telstra Account Manager or by contacting Telstra Business Broadband Sales on 1800 655 744.

Your Application

I wish to apply for the services described in this Application Form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and Our Customer Terms. If there is an inconsistency between this Application Form and Our Customer Terms, this Application Form applies instead of Our Customer Terms to the extent of that inconsistency.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

For a new Telstra Business Broadband ADSL service, your contract term will commence on the date Telstra implements the access port connection or when we first supply any part of your Telstra Business Broadband service. Any change to an existing Telstra Business Broadband service will be effective from the date of implementation into Telstra's billing systems. Telstra will endeavour to cancel your service on the cancellation date you have requested. However, your service may remain technically connected for up to 30 days after the Customer Required Date. If your service is used at any time prior to its technical disconnection, whether or not that use is authorised by you, we will charge you for the service up to and including the last day the service is used.

Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may

- (a) collect, use and disclose information (including for marketing purposes) about each of us in accordance with Telstra's Privacy Statement; and
- (b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess our credit worthiness.

Business Broadband Traffic Usage Acceptance

I understand that the Business Broadband service has been designed to continue to operate at full speed and will not slow once the service has reached my chosen data usage allowance in a month. I also understand that if I receive more data in a month than my chosen data usage allowance (except for Unlimited plans), Telstra may charge me an excess usage charge which will be billed to my Business Broadband account up to the maximum amount of the excess usage cap limit.

Domain Name Warranty

IMPORTANT NOTICE If you are applying for a ".au" domain name in this application form, by submitting this application, you confirm that you are eligible to hold that ".au" domain name, and that all information provided in this application is true, complete and correct, and is not misleading in any way. If any of the information is later found not to be true, or is incomplete, incorrect, or misleading in any way, or if you have submitted this application in bad faith, the domain name licence for the ".au" domain name can be cancelled and you can permanently lose the use of that domain name.

SIGNED by me, for and on behalf of the Customer as its authorised representative

Signature _____

Date _____

Print Name

Position

OR Voice signature

If Customer has completed the voice signature process, please insert customer reference number

This section will be completed by your Telstra Dealer.

Dealer Office Use Only

Dealer Name	Brisbane Telephone Company	
Dealer Code	TBS73	
Rep ID		
Phone	Fax	Mobile
Email		

Please tick if you are a Telstra Dealer and would like all the letters that are sent to this customer to be sent to you first.

Please tick if you are a Telstra Dealer requiring the Business Support quote from the

referral to be sent to you for review signoff with the customer.

This section will be completed by your Telstra Representative following receipt of your application.

Telstra Office Use Only

Please select which Sales Channel you are from:

- Sales Rep Contact Centre

Name		
Dealer Code		
Rep ID		
Phone	Fax	Mobile
Email		


- Please tick if a credit check has been completed for this customer.
- Please tick if you are a Sales Rep and would like all the letters that are sent to this customer to be sent to you first.
- Please tick if you are a Sales Rep requiring the Business Support quote from the referral to be sent to you for review signoff with the customer.

Please tick the applicable Deal Name

Business Broadband ADSL Set Up Fee	<input type="checkbox"/>	Business Broadband ADSL Relocation	<input type="checkbox"/>
Bus Bband ADSL Standalone 5GB \$54.54 Feb10	<input type="checkbox"/>	Bus Bband ADSL Standalone 15GB \$72.72 Feb10	<input type="checkbox"/>
Bus Bband ADSL Standalone 30GB \$90.90 Feb10	<input type="checkbox"/>	Bus Bband ADSL Standalone 50GB \$118.18 Feb10	<input type="checkbox"/>
Bus Bband ADSL Standalone 100GB \$145.45 Feb10	<input type="checkbox"/>	Bus Bband ADSL Standalone 200GB \$190.90 Feb10	<input type="checkbox"/>
Bus Bband ADSL Standalone 300GB \$236.36 Feb10	<input type="checkbox"/>	Bus Bband ADSL Standalone Unlimited \$281.81 Feb10	<input type="checkbox"/>

Telstra Office Use Only

Broadband Equipment RJ Filters	<input type="checkbox"/>	Broadband Equipment Wallphone Filters	<input type="checkbox"/>
Broadband Equipment Cisco 877W Onsite Warranty	<input type="checkbox"/>	Broadband Equipment Cisco 877W Onsite Prem Warranty	<input type="checkbox"/>
Broadband Equipment Telstra Router	<input type="checkbox"/>	Broadband Equipment Credit	<input type="checkbox"/>
Broadband Equipment PCMCIA Card	<input type="checkbox"/>	Broadband Equipment USB Adaptor	<input type="checkbox"/>
Router Support Service Set Up	<input type="checkbox"/>	Router Support Service	<input type="checkbox"/>
Business Mail Set up Fee	<input type="checkbox"/>	Bus Bband Mail & Web Protect 5 User	<input type="checkbox"/>
Bus Bband Mail & Web Protect 10 User	<input type="checkbox"/>	Bus Bband Mail & Web Protect 20 User	<input type="checkbox"/>
Bus Bband Mail & Web Protect 50 User	<input type="checkbox"/>	Bus Bband Mail & Web Protect 50+ User	<input type="checkbox"/>

	Bus Bband Mail & Web Control 5 user	<input type="checkbox"/>	Bus Bband Mail & Web Control 10 user	<input type="checkbox"/>
	Bus Bband Mail & Web Control 20 user	<input type="checkbox"/>	Bus Bband Mail & Web Control 50 user	<input type="checkbox"/>
	Bus Bband Mail & Web Control 50+ user	<input type="checkbox"/>	Business Broadband Onsite Install	<input type="checkbox"/>
	Business Broadband DSL Transfer Authority Form			
	 <p>Telstra Business Broadband DSL Trans</p>			